
****FLX Move Privacy Policy****

This Privacy Policy outlines how FLX Move, Andrea Metcalf Inc. ("we," "our," or "us") collects, uses, and discloses your information through our website and services. By using our site, you agree to the practices described herein.

Information We Collect

We collect personally identifiable information that you voluntarily provide, including but not limited to your name, email address, billing information, and credit card details. Non-personal data such as IP addresses and browser information may also be collected for analytical purposes.

Use of Information

We use your information to process orders, provide services, and enhance your experience. Additionally, we may share certain information with third-party vendors to process transactions or services. We take reasonable steps to safeguard this data, we use a third party encryption PCI compliant site, but it is important to note that no system is 100% secure.

Cookies

Our website may use cookies to track user preferences and improve functionality. You may disable cookies via your browser, but doing so may limit certain features of our site.

Security

FLX Move uses encryption technology (SSL) to protect financial transactions. While we strive to protect your personal information, we cannot guarantee absolute security.

Photography & Media Consent

By participating in FLX Move classes or activities, you consent to the use of photos or videos taken in the studio for social media, marketing, and promotional purposes.

Late Cancellation Policy

For classes, cancellations or changes must be made at least 12 hours in advance, and for stretch/personal sessions, at least 24 hours in advance. A fee of \$25 will be charged for each occurrence if not followed.

Credit Card Surcharge

A 3.7% surcharge applies to all credit card transactions to cover processing fees subject to change at any time.

Additional Terms

1. Membership Cancellation: A 30-day cancellation policy applies to memberships, and notice must be sent via email to hello@flxstretchtraining.com.
2. FLX Score Assessment: We recommend participating in the FLX Score Assessment to identify areas of potential musculoskeletal risk.
3. Lost or Stolen Items: FLX Move is not responsible for lost or stolen items within the studio.
4. Feedback: We encourage you to leave reviews of our services at your convenience.

Policy Updates

We may update this policy periodically, so please review it regularly. For any questions or concerns, contact us at hello@flxstretchtraining.com.